

Visitors Regulations	BOZ_0_0
	May 2014

VISITORS REGULATIONS

Visitors Regulations is a directive issued by **Forum Karlín s.r.o.** defining the basic rules of conduct extending to all visitors entering the premises of Fórum Karlín (hereinafter FOKA).

1. By purchasing a ticket, the visitor agrees with Visitors Regulations. Claims can only be addressed prior to entering FOKA premises.
2. Entry to and movement within FOKA premises is conditioned by observance of valid legislation and internal regulations.
3. Each person entering the premises has the obligation to follow instructions by Authorised Persons (organisers, security guards, firemen, paramedics and others), behave in such a way as not to cause damage to the premises and their equipment, and has the obligation to maintain cleanliness and order.
4. Smoking in FOKA is prohibited, except for assigned areas. Manipulating with open fire in FOKA is prohibited.
5. Each person enters FOKA at his/her own risk.
6. The Organiser reserves the right to deny entry to or order to leave any person not abiding to the regulations, i.e. to the Operational Regulations, other legislation or Organiser's instructions, as well as any person whose behaviour is found unacceptable, and can do so without having any obligation whatsoever to refund the entrance fee.
7. Any person whose behaviour leads to suspicion of committing a criminal act as referred to in Act No. 40/2009 Coll., Criminal Code, as amended, (hereinafter Criminal Code) or an offence will be escorted to the exits of the FOKA premises and handed over to the Police.
8. FOKA premises are accessible to persons with impaired mobility. The 1st level offers reserved places for persons on wheelchairs. Following an agreement with the Event Organiser, other places can also be reserved.
9. Upon request of an Authorised Person, the Visitor is obliged to present his/her valid ticket, should his/her presence in the FOKA premises be based on purchasing and presenting such ticket. Should the Visitor fail to present a valid ticket, he/she will be asked to leave the FOKA premises and escorted to the exits should he/she fail to comply. The ticket to FOKA is solely valid for the date, hour, event, row and seat mentioned on it. The ticket is valid only when not tampered with and not damaged and allows for one sole entry to the FOKA, unless, and following an agreement of Event Organiser and Operator, a repeated entry is permitted.
10. Any person noticing in the premises or the equipment of FOKA a defect or failure endangering the safety of persons, or a defect or failure threatening to harm the property, has the obligation to immediately report such defect or failure to an Authorised Person.
11. In case of injury of any person, each person noticing such fact is obliged to announce it to an Authorised Person or Operator. The Operator of FOKA is not responsible for material or health damages caused to the visitor, should they be caused by irresponsible approach of other persons present. Damages can be claimed in case of an intentional act exclusively from the person who has caused the damages in question by his/her intentional act.
12. Each person entering FOKA agrees to personal security control and control of luggage carried out with the purpose to ensure security of other

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- persons. Refusal of such control is a reason for preventing the entry into FOKA premises.
13. It is forbidden to bring into FOKA any alcohol, food and drinks (with the exception of documented medical reasons), bottles, pressurized objects, containers of any kind (glass or plastic bottles, cans, jars etc.), scissors, any kind of recording devices, data, image or sound, (any exception must be granted by the Event Organiser), explosive substances (explosives, detonative explosives and explosive flammables), flammable substances, binoculars, perfumes of volume exceeding 100 ml of (upon request from the security guard of the premises, the owner is obliged to try the perfume on himself/herself at the entrance security control), hair sprays or deodorants in spray of volume exceeding 100 ml of (upon request from the security guard of the premises, the owner is obliged to try the hair spray or deodorant on himself/herself at the entrance security control), prams, bicycles, scooters (and other means of transport or sports equipment) and other dangerous objects which could cause health or material damage to the FOKA premises, the Event Organiser or the Visitors. The FOKA Operator and the Event Organiser have the right to decide whether a specific object is or is not dangerous.
 14. Following an agreement with the Operator, the Organiser of the event can establish which specific objects can't be brought into the FOKA premises for the specific Event. The decision of the Organiser will always be such as not to violate the provisions of the Operational Regulations of FOKA. The rights and obligations are dealt with in contracts concluded separately for each event.
 15. Visitors are forbidden to enter FOKA with animals, with the exception of assistance dogs of physically impaired persons.
 16. Each person entering the FOKA premises agrees to, without any further notification, the use of his/her picture or portrait free of charge as part of any video recording, transmission or reproduction of the event for commercial or advertising purposes, within the framework of presenting the entire event or a part of it in connection with FOKA, the Event Organiser and his contractual partners.
 17. Compensation of all damages caused by the Visitor will be claimed according to the relevant Czech Republic legislation in force.
 18. The Operator of FOKA and the Event Organiser don't assume any responsibility for loss of items or disposal of these items, which the Operator of FOKA or the Organiser of the Event took into deposit in the premises designated for this purpose.
 19. The Visitor acknowledges that the entire FOKA premises, including adjacent surfaces, is monitored by CCTVs.
 20. In case of evacuation of FOKA, each person, present at that given moment in the premises, is obliged to comply with Evacuation Regulations and follow instructions from authorised persons directing the evacuation.
 21. Each person entering the premises has the obligation to submit objects found in the premises to the Operator or Event Organiser.
 22. It is forbidden in the premises to engage in any marketing and advertising activities which are not permitted by the Operator or Event Organiser.
 23. In FOKA premises it is strictly forbidden to throw any objects on the production surface, and to throw any objects down from the galleries.